

FREQUENTLY ASKED QUESTIONS
(26/07/2023)

HUNGARIAN UNIVERSITY OF AGRICULTURE AND LIFE SCIENCES
KÁROLY RÓBERT CAMPUS
KÁROLY RÓBERT STUDENT RESIDENCE, GYÖNGYÖS

Students, who participate in the international mobility program and foreign students, are housed in the available rooms at the Károly Róbert Campus Károly Róbert Student Residence.

The University is not obliged by any legislation to provide the student with housing in Hungary. The dorm is a service, provided by the University, which the students are not required to partake in.

**1. What is the process of moving in to the dorm and what time can you move in on a given day?
What do you have to bring with you?**

First, the student has to inform the Gyöngyös campus' International Office (NKK) about their housing request. You can not check in earlier than August 30, 2023. The student is required to bring one passport size ID picture, which must be given to the reception of the Student Residence, "A" building for the photographic record, which is a form filled out by the student on site. After that, they get their room's keys and the room inventory. Every room has one inventory.

2. Who can I turn to, if there's a problem with the room, roommates or I experience an anomaly in a common space?

If there's any technical or mechanical problem with the room, you should inform the reception. Foreign students should inform their mentors about problems regarding roommates.

3. What is the process of moving out and at what time can you move out on a given day?

The notice period for moving out is 30 days. Request for moving out of the Hostel can be submitted on Neptun from 1st of December 2021. You can submit the request under Administration/Requests. The title is "Request for moving out of the Hostel" You are required to move out during work hours (between 08:00 am and 14:30 pm).

If you don't move out during working hours (on a weekday, between 08:00 am and 14:30 pm) you must pay an administration fee, which is 10.000,- HUF. The moving out process happens on site (in the room). During the return of the room, the inventory and the cleanliness of the room will be inspected. If the furnishing suffered damages during your stay, you are required to pay for the damages, according to the amount on the inventory sheet. If there are problems with the cleanliness of the room, the student has to pay 10.000,- HUF cleaning fee at the reception. You have to return the room's key at building "A" reception. The student has to sign the photographic registry during moving out too.

After moving out, you must report the change of accommodation on the Enter Hungary web within three days!

4. What to do if I want to move out during the semester?

You have to proceed by 3.

5. How can I pay my dormitory fee?

Through the Neptun system. The Stipendium Hungaricum and the Scholarship Programme for Christian Young People mobilities' students don't pay college dormitory fees.

6. Is it possible to pay for the dormitory fee in cash?

It is not possible.

7. Is it possible to pay in advance for multiple monthly dormitory fees?

It is not possible. You have to pay monthly in the Neptun system.

8. If I want to move out at the beginning or the middle of the month, is it possible to pay for only half a month?

It is not possible. You have to pay for a full month.

9. Are there elevators in the building?

Yes there are.

10. Is there a cafeteria or vending machines in the building?

The dormitory's "A" building has a drink-bar open for 24 hours.

11. Is the building handicap accessible?

Yes. The student has to inform the NKK in advance, if they require a handicap accessible room.

12. Is there a curfew?

The gates are closed between 11:00 pm and 06:00 am. Security will ask you to prove your identity with photographic ID.

13. Are the rooms opened with keys or magnetic cards? Is there a deposit required for these?

The rooms are opened by keys. If you lose your key, you have to pay 2.500.- HUF

14. How many beds are in one room?

There are double and triple bed rooms in the dormitory.

15. Every room has its own bathroom?

No. There are rooms with only sinks. Four rooms share a bathroom with 2 toilets, 2 sinks and 2 showers.

16. Are there hairdryers in the bathrooms?

No, there are not.

17. Are sheets and towels provided?

Sheets are provided, towels are not.

18. How often do you change the sheets?

We provide duvets, pillows, sheets, duvet covers and pillowcases.
Sheet change in "A" building every Tuesday - Thursday 07:00 - 14:00

19. Is it allowed to decorate the rooms?

No it is not. The student has to pay for any possible damages!

20. Are there blackout curtains, shutter?

There are blackout curtains.

21. Is it allowed to smoke in the rooms? If not, where is it allowed?

It is strictly forbidden to smoke inside buildings, according to the hungarian law. The designated smoking area is in front of the building. Hookahs are also forbidden inside the rooms!

22. Is parking available?

Parking is available, though the car park is not guarded.

23. Is there organized food service in the dormitory?

No. You can get lunch at the main building of the campus.

24. If I use the common spaces (kitchen.. etc.) do I have to clean up after myself?

After using the kitchen or any other common spaces, students have to clean up, wash the dishes, the stove has to be cleaned, and garbage has to be taken to the waste storage next to the building. The dormitory does not take responsibility for any item that is left unattended and gets missing in the common spaces. Unwashed dishes left in the kitchen are sent to the waste container for hygiene reasons.

25. Are there any cleaning supplies in the rooms?

No there are not. Every item (broom, mop, bucket) and cleaning supplies the students have to provide for themselves. The students clean their own rooms.

26. Is it possible to order room cleaning services?

No.

27. Are there vacuum cleaners, iron and ironing boards, and if there are, are there any fees for renting them?

Iron and ironing board can be borrowed from the reception. Students can borrow these items for free.

28. Are there washing machines?

There is a laundry service. The Laundry's open every weekday from 07:00 - 14:00. The price list can be found in the Laundry.

29. Is there wifi in the rooms and the common spaces?

Yes, there is wifi in the rooms and common spaces. There is wired internet connection near every desk. The students must provide the cables for themselves.

30. Are there table lamps in the rooms?

Yes there are.

31. Are there refrigerators in the rooms?

Yes there are.

32. Is there a designated study room in the building?

Yes there is. Students can ask for the key at building "A"'s reception desk. Usage of the study room may change according to the current pandemic situations!

33. What kind of equipment, machines and items are in the kitchen?

There are electric stove, oven and microwave machines in the kitchen. Other items (dishes, plates, cutlery, glasses) have to be provided by the students themselves.

34. Are there selective waste collection options? How does waste collection works?

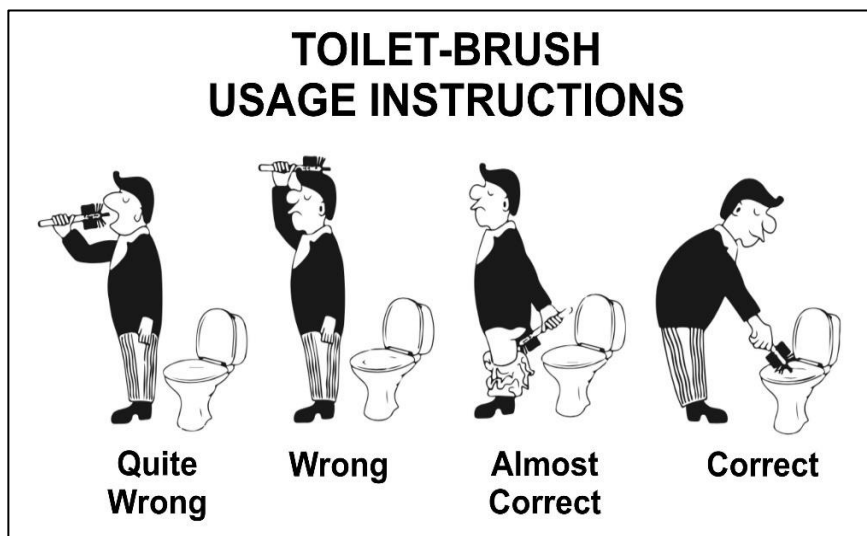
Glass collecting container can be found in the dormitory's area. The students have to take out the waste to the waste containers next to the building.

35. Can you throw used toilet paper into the toilet?

Yes. It is forbidden to throw used rolls of toilet paper, used tampons or pad into the toilets.

36. What kind of toilets are in the dormitory?

English toilets.



37. Are the floors coeducating?

Every floor in the dormitory are coeducating.

38. Are there coeducating rooms? Can I move in with my friend from the other gender?

If there are enough free double bed rooms, then it is possible.

39. Is it possible to host a guest? Do I have to apply in advance? Do I have to pay for a guest to stay overnight?

It is possible to host guests during 8 am to 11 pm. You'll have to provide your guest's photographic documentation at the reception of building A. On occasion, you can have a guest to stay overnight, if your roommates agree to it and you fill out and hand in the required form before their arrival at the reception of building A.

- It is possible to receive guests 3 times a month.
- Only one guest is permitted to stay in the host's room for one night from Monday to Friday and for 2 nights on the weekend.
- The same guest can spend maximum 3 nights per month in the Dormitory.

Overnight stay fee: 2000 Ft/person/night which the Hosting Student pays via Neptun in Reception.

In other cases, the Guest can pay for their own room, which can be paid at the reception.

You are responsible for your guest!

You can download the application form at - College Student's Guest Overnight Stay Application:

<https://kollegium.uni-mate.hu/elerheto-dokumentumok-krc>

40. Is it possible to live alone in a room in the dormitory?

It is not possible.

41. Are there any other services available in the dormitory?

There is a gym in the dormitory's "A" building. You can ask for the key at the reception desk. Every student uses the gym for their own responsibility!

42. Can I transfer my room's key to another student by myself?

It is PROHIBITED to transfer the room's key to another student!

43. What to do in case of fire alarm

If the fire alarm sounds (siren), leave the building immediately through the stairwell! The elevator will not work in the event of a fire alarm! The place of the gathering: the area behind the ornamental lake, next to the fence.